

Tony Anusic

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Objective: To obtain a challenging and rewarding IT Specialist or Help Desk Technician position that leverages my knowledge, skills, and proficiency to contribute to the company's growth and success.

Education: **B.A., Computer Information Systems (Accounting Minor),** 2015 - 2019
• Southeast Missouri State University – Cape Girardeau, MO
• Undergraduate Cumulative GPA: 3.64 (Cum Laude)
• Outstanding Academic Achievement in Computer Information Systems

Experience: **Freelance Computer Technician** 2013 - Current
• Resolve computer hardware/software, network, printer, email, and mobile issues in person as well as remotely.
• Research and upgrade internal and external PC components.
• Install windows operating systems & desired applications.
• Setup wireless networks and printers.
• Install anti-virus tools and remove malicious software.
• Educate clients on proper usage of hardware/software and discuss preventive measures for technology maintenance.

Hard Skills: **Operating Systems:** Windows 7/10, Windows Server 2016, Xubuntu, Mac OS, Mobile
Networking: LAN, Ethernet, Routers

Software Applications: TeamViewer, TightVNC, VMware, Microsoft Office, Microsoft Visio, Microsoft Access, Microsoft Outlook, Skype, Adobe Photoshop/After Effects

Other: Active Directory, SQL, Hardware/Software Installation, Troubleshooting, Configure/Maintain Networks, VPN, Antivirus, Printers, Email

Soft Skills:
• Team Oriented, Problem Solver, Creative, Willing to Learn, Great Communication, Organized, Adaptable, Friendly

Projects: **Client IOS/PWA Web Application**
Spring 2019
• Worked with a local client and a small team to create an app that their employees could use at work to view information such as emergency escape routes, work schedules, and even receive live updates or event information.
• Used Vue.js and NativeScript to create a frontend interface, MongoDB for database implementation, and AWS for cloud storage and hosting.

Additional Expertise:
• Bilingual English and Croatian